

KACO Warranty Card

XP 100kW series (all versions)

Consumer information (please print):

Name

Business name

Address

Phone Number

City

State

Zip Code

Email

Installer information:

Installer name

Installation Company

Contractor's license number

Address

City

State

Zip Code

Email

Website

Modules used

Modules per string

Number of strings

System commission date

The warranty period for inverters is 60 months from the date of delivery and not more than 63 months from the date of shipment from KACO new energy, Inc.

For further information on our warranty regulations and liability read the back of this document. If you wish to submit this form electronically you will need to have a digital signature created in your Adobe Acrobat program. If you are not currently using Adobe Acrobat visit this link to download the program: <http://get.adobe.com/reader/>. If you are not able to use the digital signature field of this form please fill out all fields and print then sign and fax or scan and email to warranty@kaco-newenergy.com.

Serial #

Date of Delivery

Signature

To register your KACO blueplanet inverter,
please fax or mail a copy of this warranty registration card to:



Attn: Warranty Registration
KACO new energy, Inc.
38 Keyes Ave. Suite 102
San Francisco, CA 94129
T: + 1 (415) 931 2046
F: + 1 (530) 477 5995

KACO warranty regulations and liability

KACO Central Inverter Warranty Policy

This KACO new energy, Inc. ("KACO") Central Inverter Warranty Policy covers KACO XP-Series photovoltaic inverters (each a "Product") for the benefit of the original purchaser of such Product, or a subsequent beneficial owner of such Product after transfer (such purchaser or subsequent owner is referred to as "Customer").

1. **Warranty.** KACO warrants that any Product shall be free from defects and material in workmanship and shall substantially conform to such KACO's standard specifications for such Product during the Warranty Period (as that term is defined below).

2. **Warranty Period.** This Warranty shall commence on the date of the Product's original purchase and continue until: (i) sixty (60) months after the first commercial use of the Product, or (ii) sixty-three (63) months from the date the Product is first shipped from KACO, whichever occurs first (the "Warranty Period"). The Warranty Period may be extended for additional one-year periods up to a total maximum Warranty Period of twenty-five (25) years, by Customer's separate purchase of an applicable KACO Maintenance Service Agreement. In the event that KACO repairs or replaces a Product under this Warranty, the Warranty will cover the repaired or replaced Product for the remainder of the original Warranty Period.

3. **Warranty Service.**

3.1. **Notification of Defect.** Customer shall contact KACO of the defective Product during the Warranty Period and provide KACO with a copy of the original Product purchase invoice or written proof of installation if the Product has not been already registered by fax or mail, along with the serial number and type of Product.

3.2. **Repair or Replacement Service.** In full and complete satisfaction of this Warranty, KACO will, at its sole option, either repair or replace a Product which KACO has determined after inspection to be inoperable due to a defect in materials or workmanship at no cost to Customer during the Warranty Period. KACO may use one or more subcontractors for this purpose, and will, at its sole option, use new or reconditioned parts in performing repairs and replacements. Any replaced Product or component shall be the property of KACO upon its replacement.

3.3. **Repair/Replacement Time; Uptime.** KACO will attempt to repair or replace the defective Product within a reasonable time after confirming that warranty service is required after receiving Customer's notice. Unless Customer has separately purchased a KACO Maintenance Service Agreement, KACO does not warrant or guarantee Product uptime and will not reimburse Customer for any lost production.

3.4. **Limited Service Reimbursement.** If Customer is a commercial provider of solar installation services and performs repair/replacement services with respect to the Product on its own, KACO will reimburse Customer for the reasonable actual cost of such repair/replacement services at the rate of \$50/hour, up to a total maximum reimbursement of \$150. Reimbursement of any repair/replacement service in excess of \$150 must be approved by KACO in writing prior to performance of the services.

3.5. Return and Merchandise Authorization ("RMA"). In any case where Customer is returning a Product, Customer shall first obtain a Return Merchandise Authorization ("RMA") number before returning the Product. KACO accepts no responsibility or liability for a Product that is returned without prior RMA. After obtaining an RMA, Customer must return the Product in its original packing materials or packaging providing equal protection during shipment, with a copy of the original Product purchase invoice or written proof of installation if the Product has not been already registered by fax or mail, along with a legible data label showing the serial number and type of Product. KACO will ship any replacement product promptly after Customer's return claim has been issued and approved.

3.6. KACO reserves the right to make alterations that will improve the functioning of the Product.

4. Limitations.

4.1. Conditions to Warranty Coverage. This Warranty shall not apply to a Product unless KACO receives a completed warranty registration form for the Product prior to any claim made by Customer under the Warranty.

4.2. Conditions Not Covered. This Warranty does not cover: (i) normal wear and tear of the Product; (ii) damage due to improper installation, commissioning or use of the Product (unless such installation was made by KACO); (iii) modifications, alterations, or attempts to repair the Product (except as expressly authorized by KACO in writing); (iv) insufficient ventilation of the Product; (v) non-compliance with KACO installation or use guidelines, or applicable safety standards or regulations; (vi) damage to the Product occurring during transport; (vii) damage due to earthquake, flood, lightning, overvoltage, storm, fire, or other act of nature. This Warranty does not cover KACO monitoring software. Customer's solar system installer is responsible for the correct selection, proper use, supervision and consequences of the use of monitoring software.

4.3. DISCLAIMER. THIS WARRANTY CONSTITUTES CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR DEFECTS IN THE PRODUCT. KACO MAKES NO OTHER WARRANTY AND TO THE FULLEST EXTENT PERMISSIBLE UNDER APPLICABLE LAW, KACO EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE. KACO MONITORING SOFTWARE IS PROVIDED "AS-IS" AND WITHOUT WARRANTY OF ANY KIND, INCLUDING ANY WARRANTY THAT SUCH SOFTWARE'S OPERATION WILL BE ERROR-FREE OR UNINTERRUPTED.

4.4. LIMITATION OF LIABILITY. IN NO EVENT SHALL KACO BE LIABLE FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST PRODUCTION OR USE, HOWEVER CAUSED AND BASED ON ANY THEORY OF LIABILITY, ARISING OUT OF OR RELATING TO THE PRODUCT, WHETHER OR NOT KACO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. KACO'S TOTAL AGGREGATE LIABILITY SHALL BE LIMITED TO THE REPAIR, REPLACEMENT AND/OR REIMBURSEMENT SET FORTH IN SECTION 3 ABOVE, AND SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE RECEIVED FOR THE PRODUCT.

Technical support is available by telephone at 1-866-522-6765 Monday through Friday 8 AM - 5PM PST.